



**CAMBRIA  
VETERINARY CARE**

## ***SMS Messaging Terms & Conditions and Privacy Policy***

### **SMS Messaging Terms & Conditions**

#### **Program Description**

Cambria Veterinary Care offers a text messaging (SMS) program to provide clients with veterinary-related communications including appointment reminders, scheduling confirmations, follow-up care instructions, prescription notifications, billing notices, and other service-related messages.

#### **Opt-In**

By providing your mobile phone number and opting in, you consent to receive SMS messages from Cambria Veterinary Care. Consent to receive text messages is not a condition of purchasing goods or services.

#### **Message Frequency**

Message frequency may vary based on your interactions with Cambria Veterinary Care.

#### **Message and Data Rates**

Message and data rates may apply. Please consult your mobile carrier for details.

#### **Opt-Out**

You may opt out at any time by replying STOP to any message. Once opted out, you will no longer receive SMS messages unless you re-enroll.

#### **Help**

For assistance, reply HELP to any message or contact Cambria Veterinary Care at 814-288-8821.

#### **Supported Carriers**

Text messaging services are supported by most major mobile carriers. Cambria Veterinary Care is not responsible for delayed or undelivered messages.

## **Eligibility**

You must be the authorized user of the mobile number provided and be at least 18 years of age, or have permission from a parent or legal guardian.

## **Changes to Messaging Terms**

Cambria Veterinary Care reserves the right to modify or terminate this SMS program or these terms at any time.

## **Contact Information**

Cambria Veterinary Care Phone: 814-288-8821

## **SMS Messaging Privacy Policy**

### **Information**

**We Collect** We may collect your mobile phone number, name, client and pet information, communication preferences, and message interaction data.

### **How We Use Your Information**

Information is used solely to deliver veterinary-related SMS communications and provide customer service.

### **Sharing of Information**

Mobile information will not be sold, rented, or shared with third parties or affiliates for marketing or promotional purposes. Information may be shared with service providers who assist in delivering messaging services and are contractually obligated to protect your data.

### **Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your information.

### **Data Retention**

Information is retained only as long as necessary to provide messaging services and comply with legal requirements.

### **Your Choices**

You may opt out of SMS messaging at any time by replying STOP or by contacting Cambria Veterinary Care.

### **Children's Privacy**

This messaging program is not intended for individuals under 18 without parental or guardian consent.

## **Changes to This Privacy Policy**

This policy may be updated periodically. Updates will be posted on our website.

## **Contact Us**

Cambria Veterinary Care Phone: 814-288-8821